Initial Report
Last Modified: 01/14/2014

1. Last Name
Text Response
Zorn

2. First Name
Text Response
Linda

3. Email
Text Response
ZornLi@butte.edu

4. Report prepared for which Extended Ops Meeting - Month/Year?

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5. Select Sector

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### 6. Select Regions

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### 7. Provide comments for Region A: Northern Inland, Northern Coastal, Greater Sacramento

**Text Response**

External Partners: Fairchild Medical Center, Enloe Medical Center, Hospital Council of Northern and Central CA, Health Alliance of Northern CA, Allied Health Education Center, Feather River Hospital, Oroville Hospital, Biggs-Gridley Memorial Hospital, CSU Chico Center for Economic Development, Health and Science Pipeline Initiative, Local WiBs: Alliance for Workforce Development, SMART Business Resource Center - Modoc and Weaverville, Modoc Medical Center, Trinity Hospital, Simpson University, Statewide Health Occupation Advisory Committee, 8 Siskiyou County middle schools at Career Fair, Shasta Union High School District, Elise Mello Hamilton High, CA State Rural Health Assoc. Metrics LI-1 – Medical Assistant program development at Lassen College and offered to 15+ students. LI-6 – Plan a teaching strategies workshop for faculty and industry educators to improve student success. Effective Teaching Strategies to Improve Student Success Series January 2014 (10 sites statewide). MP-27 – RN Graduate workplace learning programs completed: Sierra College completed October 4, 2013 with 2 of 5 hired and 2 continuing on with the local WiB for employment; Butte College completed December 20, 2013 with 5 of 7 hired, 1 pending hire at Oroville Hospital, and 1 completing due to late start with facility orientation. Occupations Certified Nurse Assistants and Medical Assistants. Achievements QS2, QS4, Completed two CNA programs offered at industry locations in frontier counties that employed twenty unemployed individuals. Milestones LI5, LI6, Improve CTE pathways between feeder schools and Shasta Union High School District. Challenges LI6 possible challenge from participants to provide SS# and date of birth for reporting. Collaboration Issues The SN, Center for Excellence, and the California Hospital Association are partnering to do a job analysis to keep the DSNs abreast of labor market need. North External Partners SETA, Valley Vision, Sacramento County Office of Education, Sac Metro
8. Provide comments for Region B SF/Mid-Peninsula, East Bay, Silicon Valley, North Bay, Santa Cruz/Monterey

Text Response

Bay Area External Partners Economic development agencies, local WIBs - NOVA, industry partners - local hospitals and clinics, county agencies, city agencies, K-12 school districts, adult schools, community based organizations, veterans organizations, trade associations, health licensing agencies, etc Metrics LI-1 – Presented at the COADN meeting and discussed core nursing pre-requisites; reported back director feedback to regional consortia regarding pre-requisite information LI-6 – Planned and hosting faculty development workshop on teaching strategies for bay area region allied health program educators MP-29A – Recruited 2 new test site coordinators for the nursing assistant industry certification and provided training for the test site coordinators on the operational procedures for the new testing site. Opened 4 new testing sites: 2 sites in the bay area region, 1 site in the far north region, and 1 in the Sacramento area. Working on developing a new program for data entry for the nursing assistant certification program with the southern region RTC and the CCCCCO. Occupations Nursing Assistants and Medical Assistants Achievements Recruited 2 new test site coordinators for the nursing assistant industry certification and provided training for the test site coordinators on the operational procedures for the new testing site (MP29a). Opened 4 new testing sites: 2 sites in the bay area region, 1 site in the far north region, and 1 in the Sacramento area (MP29a). Hosted faculty/professional development workshop entitled Creative Teaching Strategies to Improve Student Success (LI6). Provided middle school and high school outreach days to highlight career awareness. Hosted regional allied health/nursing program advisory committee meeting (LI1 and LI6). Milestones Actively participated in regional consortia leadership planning discussions. Provided technical support to health sector educational programs and regional industry partners. Provided informational DSN presentations as requested from the bay area colleges, the regional consortia, and industry partners. Provided assistance to COE in developing the nursing assistant labor market graphic. Challenges Continue to develop regional partnerships with industry and community colleges; working in the field. Coordination Issues Working on building collaborative relationships with our partners. Working with the SN for allied health faculty professional development opportunities to negotiate the overall cost leveraging statewide funds Interior Bay External Partners Economic Development Agencies, Local WIBs, Industry Partners, Trade Associations, Veterans Organizations, County Agencies, City Agencies, K-12 School Districts, Adult Schools, Community Based Organizations, Healthcare Licensing Agencies Wish list partners More Local Curriculum Committees, Local Chambers of Commerce, Local WIBs Metrics LI-1 – nothing reported LI-6 – Planned for hosting of Faculty development workshop on teaching strategies for Macro Bay Area Region B Nursing and Allied Health educators. MP-34 – Provided direct services to employers and/or the health sector as needed, including Labor Market Analysis information, etc. Occupations Nursing Assistants, Medical Assistants, Certified

Challenges

Provide comments for Region B SF/Mid-Peninsula, East Bay, Silicon Valley, North Bay, Santa Cruz/Monterey

Text Response

8. Provide comments for Region B SF/Mid-Peninsula, East Bay, Silicon Valley, North Bay, Santa Cruz/Monterey

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Nursing Assistants Achievements

- Provided Faculty development on Teaching Strategies workshop for Health educators.
- Engaged community college Deans, Directors & Faculty in regional discussions.
- Provided presentation at CTE Summit for college and high school counselors.
- Co-hosted a Bay Area Regional Allied Health/Nursing Program Advisory Committee meeting.
- Actively participated in Regional Consortia Leadership Team discussions.
- Provided technical support to health sector educational programs and regional industry partners.
- Provided informational DSN presentations to Bay Area colleges, Regional Consortia and industry partners.
- Developed CNA labor market analysis graphic with the Center of Excellence.
- Participated in Health program advisory committees and regional collaborative groups.
- Provided assistance to colleges with start-up programs.

9. Provide comments for Region CCentral Valley/Mother Lode

**Text Response**

External Partners: Tulare County Office of Vocational Education (TCOVE), CA Organization of Associate Degree Nursing Program Directors (COADN), Nursing Leadership Coalition of the Central San Joaquin Valley (NLC), NLC, Academic & Service Partnership Committee, Hospital Council of Northern & Central California, California Hospital Association, Regional Acute Care Hospitals, Regional WIBs (Tulare, Madera, Fresno), Dinuba High School, Mendota High School District, Madera Community Hospital, Central Valley Health Network, and Golden Valley Health Centers. Wish list partners: K-12 teachers teaching health careers.

- LI-1 – Preservation of career pathway programs for Nursing and Physical Therapy (from k-12 to CC, to CSUs) within the Valley.
- LI-3 – Successful 90% or higher pass rates on all industry certifications offered.
- LI-6 – Knowledge base of regional health career opportunities/training/education same for all (faculty, teachers, counselors, industry and students).
- Occupations increased number of K-12/ROP schools directly connecting to health programs at CCCs.
- Development of incumbent/ worker trainings to move individuals up the career ladder, elimination of employment stagnation.
- Faculty Development workshops.
- New Grad RN trainings certificates (OR & ACLS).
- Achievements and Milestones: Faculty Development.
- COS PTA Director - Five Strategies for Successful Faculty Development Course 11-5-13 (LI-6).

Challenges: Healthcare employers (acute care) difficult to engage in many areas of the Central Valley. Colleges are reluctant to share programs/resources with other regional colleges. In some areas, new RN grads still having difficulties finding employment - need specialty trainings (MP-29).

10. Provide comments for Region DSouth Central

**Text Response**


- Wish list partners: Further work with the WIB- Los Angeles, Chamber of Commerce (Santa Barbara, San Luis Obispo and Ventura counties).
- Metrics: Avenue for faculty (Community College, High school/ ROP and Junior High) to communicate and implement structured pathways for career ready programs. Quantitative data from industry identified needs for training programs and future employees. Network of intermediaries established for program implementation and assessment.
- Regionalization with economic regional growth and workforce mobility with transferable skill-sets.
- Outcomes: Curriculum revision to meet labor market needs. Short term training for industry certification and/or transferable skill sets.
- LI-5 – Key Indicators: Develop a regional beneficial definition of career pathways and conceptual models for articulated programs. Collective impact and work with identified regional innovative articulated programs for replication within the region.
- Stakeholder orientation-inform stakeholders/Educators from colleges and high schools.
- Resources to support sustainable program implementation of connected pathways within the region.
- Outcomes: New articulation agreements between secondary and post-secondary institutions (at least two participating community colleges).
- LI-6 – Key Indicators: Developed regional workshops and round-tables discussion with innovative practice experts in articulation of programs, career pathways, linked and workplace learning. Provide panel presentation from industry and association represented of the career and technical programs to promote curriculum redesign, updates and alignment with industry needs. Partnership with statewide Health Workforce Imitative to provide faculty development.
Family Health Centers of San Diego; completed training for 2 cohorts at NCHS; after final editing, the 8 Basic
Assistants Achievements LI-1: Certification: credential: topics requested by constituents. MP-29A – Certificate acquisition (Primary Goal)-Industry recognized 3rd party market needs: LI-6 – Updating the skills of faculty, teachers, counselors, and/or 'supporting staff to student' to reflect through DACUM job analysis, curriculum development/revision, dissemination of curriculum, assessment of labor program (or set of courses) to a particular occupation and the needs of the labor market: Commerce. Wish list partners Foundations/organizations which might fund the San Diego Welcome Back Center, One-Stop Centers, San Diego East County Chamber of Commerce, San Diego North County Chamber of Commerce. External Partners San Diego Workforce Partnership, San Diego Funders Collaborative, The California Endowment, currently waiting to see the effects of the legislation.

Critical thinking in progress, high school and community college articulation for Introduction into Health Professions course (LI5). Site Visit: Cuesta College - Meet with Director of Allied Health Programs to discuss regional and local needs. Tour the grounds. Identified areas for possible work and concentration. (QS2) Site Visit: Allan Hancock College- Director of Nursing Program. Discussed faculty development needs, nursing program geriatric integration and needs for interprofessional simulation activities. Dean Roanna Bernes - Visit with Dean at AHC with DSN ICT/Digital Media to discuss local needs, programs, expansions, articulations with HS and plans. (QS2) Site Visit: Ventura College meet with Director of Nursing, and CTE Coordinator. To support Career Speakers Day event for junior and high school students. (QS2) MajorQuest COC - Booth to engage students to enroll into Allied Health Programs for career track (MP34). Community Clinic Consortium- Convening of Com Clinic Directors, discussion local training needs and partnerships (QS2). Antelope Valley College-MA Advisory Board- Advisory Board meeting for AVC with service and education partners discussed HWI and DSN, partner in training development and possible RTF for MAs. And AVHUSD (QS2). Antelope Valley Community Clinic- Site visit: Meet with partner of CC both the CEO and CNO regarding partnership development, training needs and skills gap training, certification for MA. (QS2). Ventura WIB Healthcare Advisory Committee Meeting - WIB, Industry partners working toward workforce development training needs. (QS4). Community College & Bioscience Industry Partnerships in Southern California- Open discussion on CC and Industry partnership with Bio Tech and Manu for possible grant and other activities. (LI1). Site Visit: San Luis Obispo WIB, Director Reva Bear. Visit w/WIB Director, DSN Small Business and Digital Media, discussed regional partnerships, partner on survey and data. Will see where and what programs for training can be developed. Men in Nursing Regional Conference Discussion: Inland Empire DSN Health - Discussed the need to have regional meeting for MIN in the Inland Empire. Discussed the training and the layout of the program. Personal Care Attendant Training - Grant project CCC BOG Pasadena CC and Mt. San Antonio College (LI1). Regional Grant Proposal - Rupe Foundation Grant CNA and HHA program (LI2). / â€¢ Community Paramedic Project LA County DHS Fire (QS3). Milestones Regionalization with two community college districts to provide a pre-certified nursing assistant program through on college but access to students from both districts. The didactic portion will be at the host college, and the clinical portion with be in the service area of the other district. Memorandum of Understanding in process, seeking grant funds to support this regionalized project. Challenges Projects in development and possible collaborations do not align with the current common metrics as outlined in Appendix D. Examples that the health sector in the South Central Region has not had representation in over a five year period. Much the first two quarters of the project year was reestablishing communication and discussions. The metrics calls for immediate outcomes of student completions. Metric definitions are asking for completion of programs not yet established, therefore activities will not show these outcomes of completions as they are in progress. Coordination Issues Clustering regional wide events and activities due to distance. Identifying multi-county needs, and the players within the county. Accessing the needed information effectively and efficiently. Evaluating information and its sources critically, in short time frame. Using information effectively to accomplish a specific purpose. The roll out of the Affordable Care Act has not yet determined the needs for skills sets and short term training needs; industry is currently waiting to see the effects of the legislation.
12. Provide comments for Region Finland Empire/Desert

**Text Response**

External Partners: Riverside and San Bernardino County Workforce Investment Boards, Riverside and San Bernardino County Economic Development Agencies, 4 D Success College/CSUSB, American Career College, Azusa Pacific University, Building Healthy Communities - Coachella Valley, Inland Empire Health Consortium, California Action Coalition, California Board of Registered Nurses, California Institute of Nursing and Healthcare, California Organizations of Associate Degrees in Nursing-COADN-South, Clinton Foundation - Healthy Communities, Coachella Valley, Coachella Economic Partnership - Healthcare Initiatives Council and Nurse Work Group, Riverside County Office of Education-CTE, San Bernardino County ROPS (San Bernardino City & Baldyview), Colton-Redlands-Yucaipa Regional Occupational Program, Envisions Education, Kaiser Permanente (Fontana/Inland Coalition of San Bernardino and Riverside Counties, Loma Linda University and Medical Center, Murphy Healthcare Consultants, Palm Springs Unified PALM Academy, Steering Committee, Palm Springs Unified HEAL Academy Steering and College Career Readiness, San Bernardino Adult School, Riverside Community Hospital, Riverside and San Bernardino County Public Health Departments, Riverside County Regional Medical Center, Arrowhead Regional Medical Center, West Coast University, VA Healthcare Loma Linda. Metrics: LI-1 – Key Indicators would include successful collaboration with community college faculty/stakeholders as well as Workforce Development agencies, to create open communication with the purpose of identifying gaps and forecasted job growth in industry sector. Moreover, nursing and allied health professionals need to be equally involved in communication efforts. Ultimately community colleges through communication, collaboration and data analysis will have a better understanding of cross-functional skillsets and training needed to align curriculum. LI-5 – Key Indicators would include successful collaborative articulation events with community college faculty and high school teachers to establish at least two fully executed articulation agreements in San Bernardino and Riverside counties, by June 2014. LI-6 – Key Indicators would include successful collaboration and communication with community college faculty/stakeholders, teachers and secondary/post-secondary counselors, with the purpose of identifying gaps and cross-functional skillsets and training needed to align enhance/customize curriculum and technology advancements to deliver Short term training programs for industry certification. Occupations: Industry Recognized Certification in Personal Care Assistant - The pilot project for the Personal Care Aide (PCA) in the West Inland Empire region will respond to an increased need in the community for safe and competent caregivers in the home. Mount San Jacinto College will redesign the Alcohol and Drug Counseling certification program to include a program evaluation strategy, and to produce and track accurate student success data including attrition, completion and employment data, course outcomes and outlines to reflect current workforce and employer needs. Riverside City College will pilot an Ambulatory Care program offered to graduate students of School of Nursing, to prepare for employment in this distinct specialty area. Achievements and Milestones: Highlights and achievement include the implementation of expanding health occupation training programs at community colleges, expanding collaboration and communication between secondary, post-secondary education and Institution of higher learning as well as the support of career pathways. Challenges: Time is the only project constraint that cannot be controlled. Unlike costs, which can be constrained, or scope of work plan, which can be adjusted, time always flows at a steady pace. Other Recognizing that 1013-14 is a transition year, perhaps one recommendation for all DSNs would be the importance of creating a Transition Year Portfolio (TYP). This portfolio would be a log of all the work and activities completed by DSNs throughout the year and it will be regularly updated. At the end of the year, they will be able to see how much they've improved in certain areas and it will also show other areas that may need further improvement. The main aim of the (TYP) is to enable DSNs to reflect on their own abilities and in doing so, become a more efficient in the upcoming year. I believe this idea had not be recommended by SNs, grant monitors or the TAPS.
Provide Comments for all Regions/Sectors (activities are non region and non sector specific) in your role as the Statewide Sector Navigator
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<td>SN Achievements Participated in bi-weekly BACCC Health Sector Leadership planning conference calls; Provided TA with each Health DSN on workplans, reporting, collaboration, etc, monthly DSN conference calls, one face-to-face meeting Represented the CCCCO at the CA Action Coalition Executive Committee meetings Sponsorship of COADN Meeting, Kathy Espinosa, Multigenerational Communication, and Brigette Heyne, Model Curriculum Project. Provided registration support; Sector Conversation Cathy Martin EPPAC rep for Health Sector, new roles and new models project; Represent the CCCCO at the CWIB Health Workforce Development Council; Legislative work to extent AB 1559 multi-criteria enrollment, now AB548; UCSF MA regional workshop planning; Patient Navigator Summit Planning with collaborative partners; CWIB planning for HWI collaboration with Health Workforce Development Council on survey and regional engagement strategies; Presented Medical Laboratory Technicians in California: Lessons from the Field webinar UCSF project; Attended LA/Orange County Regional Consortium meeting and DSN meeting; Attended LA County Nursing Advisory Committee Meeting; Attended Inland Empire Regional Consortium meeting San Bernardino; Attended North Far North Regional Consortium meeting Sacramento; Coordinated 3CNAC meeting and conference call; Coordinated HWI Statewide industry advisory committee meeting.</td>
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